

**Community Support Services Datasheet 2021-22**

Service	ID	Indicator	Labels	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22
	7.01	Number of new contacts taken for the RISE team	Contacts	31	17	23	51	25	15	23	23	22	17
		Source of Contacts GP		29	15	14	42	20	10	20	18	15	13
		Source of Contacts Community Nurse		1	0	0		0	1	1	1	1	
		Source of Contacts Voluntary Organisation		1	0	0	1	0	0				1
		Source of Contacts within LA		0	2	9	4	5	3	1			
		Source of Contacts other		0	0	0	4	0	1	1	4	6	3
		Number of cases being held at end of month					98	105	95	105	90	90	91
		Number of cases awaiting allocation					16	17	5	2	3	3	3
		<b>Number of requests for Rutland GP's but out of county residents</b>		0	0	0	0	7	3	0	2	4	3
		<b>Number of requests for Out of county GP but Rutland residents</b>		0	0	0			0	0			0
		Number of completed Referral forms		39	9	18	20	14	7	45	37	15	38
		Number of started Referral forms per month				20	47	21	20	20	25	23	19
	7.01a	Triage Objectives: Managing LT Health conditons (2.8.1)	LTCs	5	0	7	0	6	6	10	11	5	11
		Triage Objectives:Managing diagnosed MH Condition (2.8.2)	Diagnosed MH	4	2	1	3	6	2	2	5	4	1
		Triage Objectives: Emotional Well-being (2.8.3)	Emotional wellbeing	17	17	18	33	15	10	17	25	22	15
		Triage Objectives: Social Isolation (2.8.4)	Social isolation	7	10	12	17	5	7	9	16	20	9
		Triage Objectives: Hospital Avoidance (2.8.5)	Hospital avoidance	8	1	8	24	7	5	4	13	6	13
		Triage Objectives: Medication Management (2.8.6)	Meds Management	2	2	2	2	5	1	0	4	1	8
		Triage Objectives: Retaining Independence/Phy Activity (2.8.7)	Independence /activity	21	13	17	34	12	10	13	22	18	14
		Triage Objectives: Other (2.8.8)	Other	3	2	0	11	2	4	1	9	1	3
		Ratio of requests to contacts taken		2.09	2.35	3.25	3.06	2.76	2.25	2.80	4.20	3.35	3.89
		<i>NB - More than one Objective can be selected.</i>											
	7.02	Number of Pathway Zero callbacks completed by RISE		0									
	7.11	Average number of Micare cases per day	SUE GIDDENS	NA	16.13	14.98	13.26	12.37	14.49	13.03	12.35	12.36	13.00
	7.12	sub set Reablement	Reablement	NA	7.23	8.06	7.38	5.79	5.23	3.19	5.56	3.95	3.95
	7.13	sub set Safety Net	Safety net	NA	6.13	4.66	3.45	5.44	7.16	8.23	5.66	6.58	7.03
	7.14	sub set Crisis response	Crisis response	NA	1.48	0.30	0.20	0.14	0.30	0.23	0.13	0.25	0.09

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					7.15	sub set Micare complex care	Micare	NA	1.29	1.96	2.23	1.00	1.80
		sub set End of Life	End of life		0								
		D2a cases	D2a		46	58	32	76	38	53	38	29	44
		Starts this month			17	23	18	15	23	22	20	21	20
		Ends this month			12	19	12	7	21	18	18	13	23
		<b>Safety Net length of stay average (recheck past 3 months)</b>		9	9	11	11	12	9	13	19	21	22
		<b>Reablement length of stay average (recheck past 3 months)</b>		11	20	17	19	17	16	17	18	16	14
		EDT calls in total			3	5	2	4	6	4	2	2	4
	8.01	Community response 2 hr to step up cases (hospital prevention)		0	0	1	1	0	0	0	0	0	0
	8.02	Community Response 2 day response to step down cases		47	38	48	42	30	32	53	30	23	
		6. Reablements support provided (post D2a)		16	11	17	13	11	9	7	11	14	16
		Reablement 2 day target met		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
	9.01	Reablement effectiveness (% clients not receiving long-term support following reablement) ASCOF 2D (3.05)		85%	71%	75%	91%	100%	89%	91%	89%	88%	80%
	9.04	RISE Improved outcomes ONS4 (on completed cases during mth)											
	9.05	Percentage of service users who were still at home 91 days after discharge (3.12)		89%	100%	92%	86%	88%	100%	100%	100%	83%	100%
MDT WORK		Number of MDT completed?		48	46	13	20	36	51	44	48	38	34
Brokerage Work		Brokerage Referrals received		16	21	14	26	14	19	21	25	26	19
		- Prevention & safeguarding			6	5	3	4	6	6	8	7	8
		- Long Term & Review			2	2	8		0	3	3	4	6
		- Hospital & discharge			13	7	15	9	12	11	14	15	5
Kelly Goldthorpe		- In- Reach Nurse						1	1	1	0	0	
		Outcomes - POC		10	10	9	9	3	3	8	8	9	4
		Outcomes - NFA											
		Outcomes - Declined		2	9	5	6	5	6	8	10	7	9
		Outcomes - Deceased		1									
	Awaiting POC		4	3	0	11	6	18	8	9	8	11	